



LA FUGUE

Please carefully complete the form and enclose a deposit of 40% of the full price (50% for cruises boat/rail) or register on the trip page on the website to LA FUGUE, 32 rue Washington, FR-75008 Paris +33 (0)1 43 59 10 14 - information@lafugue.com - lafugue.com

JOURNEY 2024-2025

I hereby declare that I am registering for the trip mentioned below _____ person(s) whose name(s) appear below:

Destination		Arrival date		Return date
Hotel		Number of double rooms		Number of single rooms
Air transport	With	Without	Departing from (specify the city)	
Optional performance	Yes	No	Performance name	

Your contact information

Mr. Mrs.

Last name*

First name*

Date of birth

Nationality

Address

Zip code

City

Country

Email

Telephone

Cell

(For any specific request or clarification concerning possible dietary restrictions, please contact us).

Person to contact in case of emergency during your trip:

Name Tel

Your companion

Mr. Mrs.

Last name*

First name*

Date of birth

Nationality

Address

Zip code

City

Country

Email

Telephone

Cell

(For any specific request or clarification concerning possible dietary restrictions, please contact us).

Will share your room Yes No

Separate beds Yes No

****Your first and last names must match the details on your passport.***



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Insurance

As the price for this trip only includes basic repatriation insurance; we strongly recommend you to take our multiple-risk insurance from PRESENCE, covering cancellation, interruption, baggage, travel-related accident, traveller's civil liability, search-and-rescue expenses.

Please tick one of the following boxes after receiving and consulting the insurance product information documents:

Without multi-risk travel insurance

With multi-risk travel insurance – leisure insurance (Deductible of €50 pp / beyond 10 000 €, deductible of 20% of the amount of the claim with a minimum of €500 pp)

Coverage upon registration - Price per person:

- Maximum of € 600: € 50 premium
- From € 601 to €1,200: € 70 premium
- From € 1,201 to € 1,500: € 85 premium
- From € 1,501 to € 2,000: € 120 premium
- From € 2,001 to € 4,000: € 135 premium
- From € 4,001 to € 6,000: € 210 premium
- From € 6,001 to € 8,000: € 265 premium
- From € 8,001 to € 10,000: 4,5 % premium
- From € 10,001 to € 15,000: 5,4 % premium
- From € 15,001 to € 25,000: 9,25 % premium
- From € 25,001 to € 50,000: 10,5 % premium

With multi-risk travel insurance – cancellation without cause (the percentage varying according to the amount of the trip; please contact us for a quotation)

Payment

La Fugue accepts Visa, Eurocard Mastercard, or Wire Transfers (transfer fee at the client's expense).

I wish to pay by bank transfer to the CIC account of La Fugue:
IBAN FR76 3006 6106 4600 0202 1010 169 - BIC CMCIFRPP

I wish to pay by credit card and receive a secure link to the following email address

The deposit represents 40% of the total cost of the trip (50% for boat/rail cruises). It is increased, where applicable, by the insurance premium and/or optional transport costs.

In case of registration within one month of departure, the full cost of the trip must be paid on registration. As the balance is due 30 days before departure (unless cancelled in accordance with the general terms and conditions of sale), I hereby authorise La Fugue to contact me for payment.

I have read on the back of this form the special conditions of sale and the privacy policy (available in full on La Fugue website or on request) and I accept the terms.

The Customer

Completed in _____, on _____ Signature _____

The Seller

Completed in _____, on _____ Signature _____

General conditions of sale regulating relations between travel agencies and their customers

(Annex to the decree of 14 June 1982 - O.-G. of 27 October 1982)

These Conditions of Sale apply to all travel booked with La Fugue by a non-professional, hereinafter referred to as the Customer. Each travel order, hereinafter referred to as the Order, is governed by the Conditions of Sale in force on the day of the reservation request. The Customer acknowledges having the capacity to contract under the conditions described in the Conditions of Sale presented below. The present Conditions of Sale form an integral part of the sales contract. Their text can also be obtained on request from the company's head office. The Customer acknowledges having read and understood the present Terms and Conditions of Sale in their entirety, as well as the specific conditions applicable to their services and all the terms of the proposal, before placing their Order. Consequently, any reservation request implies the Customer's full acceptance of La Fugue's Conditions of Sale.

Art. 1. — Travel agents hold a license issued by the authorities, to which certain obligations are attached. A travel agent who makes an offer and receives a customer's registration for services covered by article 1 of the law of July 11, 1975 is liable for any breach of one of his obligations, which he is required to fulfill with diligence, in particular by ensuring the safety of travelers. He is responsible for the organization of the trip or stay and for its proper execution, with the exception of cases of force majeure, fortuitous events or acts of third parties unrelated to the provision of the services stipulated in the travel contract. Defects on the part of the travel agent resulting from his own actions or those of the service providers mentioned in the document referred to in article 2 below are covered by professional liability insurance for the risks defined in articles 22 et seq. of decree no. 77-363 of March 28, 1977, and by a financial guarantee for the risks defined in articles 10 et seq. of the same decree.

Art. 2. — Any sale of holiday or travel services shall give rise to the issue of an appropriate document. In the case of the sale of an air transfer ticket accompanied by services linked to this transport, each customer is issued with one or more tickets for the entire journey, issued by the air carrier or under its responsibility. In the case of chartered flights, tickets issued by travel organizations mentioning the name of the carrier on whose behalf they are issued may be used in the alternative.

Art. 3. — In the event of the sale of several services linked to the same trip or holiday, the travel agent issues each customer with a contractual document signed at the time of registration, indicating the precise characteristics of the trip or holiday, in particular the day and, if possible, the approximate time of departure and return; the points of departure and return; the modes and categories of transport and accommodation; the itinerary for tours; if applicable, the minimum or maximum size of the group. The following must also be indicated: the name and address of the insurer and guarantor of the reselling travel agent; the name or brand of the organizing agency; the price of all the services offered; the terms of payment; the contractual or regulatory cancellation conditions, in particular those relating to the advertising of travel and holiday prices, adopted by virtue of Ordinance no. 45-1483 of June 30, 1945; a reminder of the existence of optional insurance contracts covering the consequences of certain cases of cancellation. Where the trip or holiday is subject to a minimum number of participants, this condition is indicated, together with the date beyond which no cancellation based on insufficient numbers of participants may be made. This date cannot be less than twenty-one days before departure. In addition, the travel agent must inform the customer of the various administrative and health formalities necessary for the execution of the trip or stay in force at the time of registration, and whose completion is the responsibility of the customer; he must mention them in the contract provided for in paragraph 1 of this article. For his part, the customer must draw the travel agent's attention to any decisive element of his choice, to any particularity concerning him likely to affect the progress of the trip or stay; he must do so in the contract provided for in paragraph 1 of the present article. When the customer has taken out an insurance policy covering the consequences of cancellations resulting from certain causes, a document specifying at least the risks covered and the risks excluded is attached to the contract. When services include air travel, the travel documents include one or more tickets for each customer, issued in accordance with the conditions set out in article 9.

Art. 4. — When the travel or stay documents are handed over, the customer receives an assessment form on which he can note or have noted any breaches of the obligations stipulated. A provision of this document will advise the customer to gather as much evidence as possible of these breaches. Any complaint relating to a trip or stay must be sent, as soon as possible, by registered letter with acknowledgement of receipt to the travel agency with which the contract is concluded.

Art. 5. — The price indicated at the time of registration is the total price to be paid by the customer: however, special price revision conditions may be provided for in compliance with legislative or regulatory provisions, in particular those relating to the advertising of travel or holiday prices issued by virtue of order no. 45-1483 of June 30, 1945. In the event of price revisions, justification for the changes made and the regulatory texts authorizing them are provided. All prices are displayed in Euros. They must be checked at the time of booking. VAT is always included. In accordance with the VAT system applicable to travel agents, our invoices do not include VAT collected on services sold. Only the services explicitly mentioned in the descriptions of the trips or the elements that make them up are included in the price. As a matter of principle, and unless otherwise stipulated in a travel or component description, the following services are not included in the price:

- Insurance supplementary to our civil liability insurance
- All services prior to check-in (departure), or after customs clearance (return)
- Personal expenses (telephone, various deposits, other)
- Vaccination and visa fees
- Optional activities and any services not mentioned in the trip description
- Excess baggage
- Airport or hotel parking
- Tips and, in general, any service not expressly included in the order summary

Art. 6. — Under the payment terms set out in article 3, the final payment may not be less than 30% of the total price of the trip or stay, and must be made on delivery of the documents required to complete the trip or stay. The agency reserves the right, in the event of non-compliance with the payment schedule, to declare the cancellation of the contract by the customer and to demand, without prior notice, the application of the cancellation penalties provided for.

Art. 7. — In the event that the trip or stay is cancelled by the travel agent for any reason whatsoever, the customer, without prejudice to any claims for damages, will obtain immediate reimbursement of all sums already paid. The customer will receive an indemnity equal to the penalty he would have paid if the cancellation had been made by him on that date, except when the cancellation is imposed by circumstances of force majeure, or by the safety of the travellers or is due to insufficient numbers of participants as specified in the contract provided for in article 3.

Art. 8. — If, prior to departure, the travel arrangements are modified by the travel agent in essential respects, the customer, without prejudice to any recourse for compensation for any damage suffered, may, within seven days of being notified: either cancel the booking in accordance with the conditions set out in article 7; or accept to take part in the modified travel arrangements: an amendment to the contract provided for in article 3 will then be presented for signature, specifying the modifications made and the reduction or increase in price they entail. No reimbursement of unused services (hotel nights, meals, etc.) will be made if the customer fails to show up or refuses to board at the time of the initially scheduled departure.

Art. 9. — If, after departure, the tour or holiday is modified in essential respects by the travel agent, the customer may, on his or her return, request reimbursement for services not performed and not replaced, without prejudice to claims for compensation for any damage suffered. The customer may not, without the prior agreement of the organizer, modify the course of his trip or stay. The costs of unaccepted modifications remain entirely at the customer's expense, without the customer being entitled to claim reimbursement for services not provided as a result of these modifications.

Price changes

In the event of changes in currency parities or transport prices since the reference date in brochures or rates, these may be recovered from customers. The resulting price change will be the subject of a supporting statement given to the customer. No price changes due to these variations may be made less than thirty days before departure. Customers may cancel their booking if the above-mentioned price increase exceeds 10% of the price of the trip and/or stay. This cancellation will be made at no cost to the customer and without the customer being able to claim any compensation from the travel agency.

Attribution of jurisdiction

Any dispute or litigation must be submitted to the jurisdictions in which the company's registered office is located.

Special conditions of sale - Journey 2024/2025 - Programs and prices valid from June 1, 2024 to December 31, 2025

Registration

All registrations must be accompanied by a minimum deposit of 40% of the cost of the trip (50% for boat/rail cruises). The balance must be paid 30 days before departure (60 days before departure for trips with special cancellation conditions) and without any reminder from us. In the event of registration less than 30 days before departure (60 days before departure for trips with special cancellation conditions), the full amount of the trip must be paid on registration. If we do not receive your balance within the required time, your registration may be cancelled, subject to the usual cancellation conditions.

Prices

Our prices have been calculated on the basis of land and air fares known on June 1, 2023 and exchange rates published on that date. They are therefore subject to change according to variations in exchange rates, transport costs, taxes and fees. As airlines reserve the right, after a certain period of time, to close availability on a given booking class, it is possible that at the time of your registration there are no more seats available in that class, or even on the airline itself. In this case, we may have to offer you a different price from the one published in our brochure. In addition, as certain musical events and their prices had not yet been finalized at the time we went to press, programs and prices are subject to change. In addition to the services listed in each program, prices include our organization costs and sales margin. They are all-inclusive and cannot be itemized. No dispute concerning these prices can be taken into consideration upon return. It is the customer's responsibility to assess the suitability of the price before departure.

Cancellation

All cancellations must be made by registered letter with acknowledgement of receipt. The date of receipt will be used for any refunds. Payments made will be reimbursed, less the following deductions and, where applicable, the non-refundable insurance premium:

- more than 90 days before departure: 7% of the cost of the trip, with a minimum of €150 per person, plus the cost of non-refundable tickets for shows, flights or trains.
- 90 to 61 days prior to departure: 30% of the cost of the trip, with a minimum of €250 per person, plus the cost of non-refundable tickets for shows, flights or trains.
- 60 to 31 days prior to departure: 60% of the cost of the trip, plus the cost of non-refundable tickets for shows, flights or trains.
- 30 days prior to departure: 100% of the cost of the trip.

Trips with special cancellation conditions (escorted tours, trips outside the European Union, boat/rail cruises, Salzburg, Bayreuth):

- more than 90 days before departure: 30% of the cost of the trip, plus the cost of non-refundable tickets for shows, flights or trains.
- 90 to 61 days before departure: 60% of the total cost of the trip, plus the cost of non-refundable tickets for shows, flights or trains.
- from 60 days to departure date: 100% of the cost of the trip.

In the event of cancellation, the customer will not be reimbursed for any expenses incurred outside the trip (transport to the place of departure, visas, vaccinations, etc.).

Cancellation or modification due to La Fugue

Prior to registration, the organizer reserves the right to modify the content of the services described in the program, particularly in the event of hotel overcrowding or changes to opera programs. After registration, the organizer reserves the right to modify the content of the services provided for in the contract in the event of force majeure or the actions of a third party. Prices for this program are calculated on the basis of a minimum group size of 15, unless otherwise stated on the program. If the required number of participants is not reached, the organizer reserves the right to cancel the trip (up to 30 days before departure) and reimburse the entire package without compensation to the customer, or to ask the participants to pay a supplement to the price in order to ensure departure. In this case, the persons registered for the trip may cancel, free of charge, within a week.

Insurance

Repatriation assistance is included in our packages and cannot be deducted. Optional comprehensive insurance can be taken out on request at the time of registration. It covers interruption of stay, luggage, travel accident, traveler's civil liability and search and rescue expenses. These contracts include coverage limitations, exclusions, deductibles, etc. Please read them carefully. It is up to you to contact the insurance company personally before or during your trip, in order to activate your insurance contract.

Liability

The organizer guarantees the customer the satisfactory execution of the planned trip, within the limits of the guarantee owed by the service providers involved in the execution of the trips. These service providers retain, with respect to all travelers, the responsibilities specific to their activities under the terms of the statutes governing them. Thus, the organizer is not liable in the most common cases:

- Change of musical program or cast. The cast mentioned in our brochure is that known at the time of publication. Furthermore, in the event of cancellation of shows (strike or other), only the price of tickets will be reimbursed, without this giving rise to cancellation of the trip itself at no cost. Lastly,

the only way to cancel a trip if an artist cancels is to take out optional insurance with the distribution guarantee.

- Failure to present or presentation of expired or insufficiently valid identity and/or health documents (identity card, passport, visas, vaccination certificate, etc.) or documents that do not comply with the prescribed formalities. In the event of failure to check in (including late boarding), 100% of the total cost of the trip will be retained, and cannot be covered by the cancellation guarantee. The organizer cannot be held responsible for the customer's failure to check in at the place of departure due to a delay by air, rail or land, even if this delay is the result of force majeure (bad weather), an act of God or the actions of a third party, or industrial action. In the case of pre- and post-transportation arranged by you, we recommend that you purchase services that can be modified and reimbursed, and that you allow reasonable time between airports/stations.

- La Fugue can act as the customer's agent to purchase an individual ticket from the airline chosen by the customer. This independent service excludes any liability that may be based on a failure on the part of the airline.

- Accidents of various origins due to non-compliance with safety instructions.

- Incidents or unforeseeable and insurmountable events caused by a third party outside the organizer's control, such as: war, political unrest, strikes, technical incidents, airspace congestion, bad weather, delays (including delays in courier services for the transmission of travel documents), breakdowns, loss or theft of luggage. The cases mentioned above, as well as any resulting changes to the itinerary, may not give rise to any compensation whatsoever, in particular as a result of changes to the duration of the program initially planned or delays in connecting flights. Any additional costs incurred as a result of disruption (tax, hotel, parking, etc.) will be borne by the customer.

Private Policy

The information collected is for the exclusive use of SAS La Fugue's sales department and is kept for 3 years from the last contact. You have the right to access, rectify, delete, limit and object to the processing of your personal data. To request information or exercise your rights, please write to the following address: information@lafugue.com. If, after contacting us, you feel that your "Data Protection" rights have not been respected, you may submit a complaint to the CNIL.

Organiser

LA FUGUE, S.A.S. with 39,000 euros in capital. PARIS CCR 322 749 904. IM 075110231.

APST Guarantee. Professional Civil Liability: Hiscox France - Police HA RCP0318488.

Travel insurance: Presence. Repatriation assistance: contract n° IVY2022006

Multiple-risk travel insurance: contract n°8500