



# LA FUGUE

*Please carefully complete the form and enclose a deposit of 40% of the full price (50% for cruises boat/rail) to LA FUGUE, 32 rue Washington, FR-75008 Paris*

Telephone +33 (0)1 43 59 79 80 - Fax +33 (0)1 43 59 39 79  
www.lafugue.com - www.artrotters.com - www.luxaviation.com

information@lafugue.com

## JOURNEY 2023-2024

**I hereby declare that I am registering for the trip mentioned below** **person(s) whose name(s) appear below :**

Destination			Departure date	Return date
Hotel			Number of double rooms	Number of single rooms
Air transport	With	Without	Departing from Paris	Departing from another city (specify)
Optional opera performance	Yes	No	Performance Name	

### Your contact information

	Mr	Mrs
Last name*		
First name*		
Date of birth		
Nationality		
Address		
ZIP Code*		
City*		
Country		
Email		
Cell Phone		
Business phone		
Fax		
For any specific request or clarification concerning possible dietary restrictions, please contact us.		
Person to contact in case of emergency during your trip		
Name		Phone

### Your companion

	Mr	Mrs
Last name*		
First name*		
Date of birth		
Nationality		
Address		
ZIP Code*		
City*		
Country		
Email		
Cell Phone		
Business phone		
Fax		
Fax		
Will share your room		
	Yes	No
Separate beds		
	Yes	No

*\*Your first and last names must match the information on your passport.*



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## JOURNEY 2023-2024

### Insurance

As the price for this trip only includes basic repatriation insurance; we strongly recommend you to take our multiple-risk insurance from PRESENCE, covering cancellation, interruption, baggage, travel-related accident, traveller's civil liability, search-and-rescue expenses. The general insurance conditions will be sent to you upon receipt of your registration or upon request.

**You must check one of the following boxes at the time of registration:**

**Without** multiple-risk travel insurance

**With** multiple-risk travel insurance – leisure insurance \*\*  
(cancellation insurance without cause upon request).

Coverage upon registration — Price per person:

- Maximum of 600€: 50€ premium
- From 601 to 1 200€: 70€ premium
- From 1 201 to 1 500€: 85€ premium
- From 1 501 to 2 000€: 120€ premium
- From 2 001 to 4 000€: 135€ premium
- From 4 001 to 6 000€: 210€ premium
- From 6 001 to 8 000€: 265€ premium
- From 8 001 to 10 000€: 4,50% premium
- From 10 001 to 15 000€: 5,40% premium
- From 15 001 to 25 000€: 9,25% premium
- From 25 001 to 50 000€: 10,50% premium

\*\*Deductible of €50 pp / beyond €10,000 deductible of 20% of the amount of the claim with a minimum of €500 pp

### Payment

La Fugue accepts Visa, Eurocard Mastercard, or Wire Transfers (transfer fee at the client's expense).

I wish to pay by bank transfer to the CIC account of La Fugue :  
IBAN FR76 3006 6106 4600 0202 1010 169 - BIC CMCIFRPP

I wish to pay by credit card and receive a secure link to the following email address:  
for the amount in euros of \_\_\_\_\_ representing, for all registered persons, 40% of the trip as a deposit (50% for boat/rail cruises), plus, when applicable, multiple-risk travel insurance. In case of registration within one month of departure (two months for trips with specific cancellation policy), the total amount of the trip must be paid at registration.

The balance being due 30 days before departure or 60 days for trips with specific cancellation policy (except cancellation in accordance with the general conditions of sale), by this bulletin, I authorize La Fugue to send me a secure link or to call me to withdraw the balance of my participation in the case of a debit by credit card. For payment by bank transfer, I understand that the remaining 60% (50% for cruises) will be due one month prior departure (2 months for trip with specific cancellation policy).

I have read on the following pages the special conditions of sale and the privacy policy (available in full on La Fugue website or on request) and I accept the terms.

#### The Customer

Completed in \_\_\_\_\_, on \_\_\_\_\_ Signature

#### The Seller

Completed in \_\_\_\_\_, on \_\_\_\_\_ Signature

## General conditions of sale regulating relations between travel agencies and their customers

(Annex to the Decree of 14 June 1982-O.G. of 27 October 1982)

**Art. 1.** — The agency shall be the bearer of a licence granted to it by the appropriate French Governing body. The Travel Agency shall provide services and duly receive bookings from a Customer for the services it provides. The latter shall be governed by article 1 of the French Law dated July 11 1975 and shall fully comply with all the requirements covering its duties, especially with respect to the safety of travellers. The said Agency shall be responsible for the correct performance of the services it provides, except in the event of Acts of God, unforeseen events, third parties that do not fall within the scope of supply as set forth in the travel contract. Any failure by the Travel Agent that does fall within the scope of the said Contract or provisions governing subcontractors as covered by Article 2 below, shall be covered by professional third-party insurance with respect to risks set forth in articles 22 onwards of the French Law ("n° 77-363 du 28 mars 1977") dated March 27 1977. A Guarantee shall also be provided covering the risks set forth in Articles 10 onwards of this same "Décret" (French Statutory Order).

**Art. 2.** — An appropriate document shall be delivered in the event of any sale of a trip. Where an aeroplane ticket is issued in conjunction with the appropriate services linked to such transportation, an appropriate ticket shall be issued by the air transportation Company for its services or items falling within the scope of the said services. Such tickets shall be issued to every Customer and shall cover the entire trip. Where flights are subcontracted out to other Companies, tickets issued by such subcontractors may be used provided that the Organiser of the trip mentions the name of the Company in whose name the ticket was issued.

**Art. 3.** — In the event of several services linked to a same trip, or stay, the Travel Agent shall issue every Customer a Contractual Document that was previously signed at registration. It shall set forth in a precise manner all the features of such trips or stays, especially the day and, where possible, the approximate time of departure and return. Such a document shall also set forth the classes of transport and lodgings including the schedules the travel circuits. Where applicable, minimum or maximum sizes of groups shall be specified. The names and addresses of the insurer, Manager of the Travel Agent Vendor, the Official Title, or Trade name of the organising Agency shall be mentioned. Such requirements shall also relate to the overall price of the services on offer, payment conditions, cancellation provisions covered in the Contractual or Regulatory Document, especially provisions pertaining to the posting of prices for the trips and stays on offer, as covered by "ordonnance n° 45-1483 du 30 juin 1945" (French Statutory Order dated June 30 1945). The latter brings to the notice of the public that optional insurance policies are available that cover the consequences of certain cases of cancellation. In cases where trips or stays are subject to minimum and maximum numbers of participants, such provisions shall be indicated including the date beyond which, no cancellation caused by an insufficient number of participants can be invoked.

Such a date shall be set at least 21 days prior to departure. Besides the latter, the Travel Agency shall inform the Customer of the various administrative and health provisions required for the trip to take place. This is also the case with respect to provisions in force at registration, which shall be the responsibility of the Customer. The Travel Agent shall mention in the Contract the provisions stated in paragraph 1 of this Article. From the Customer standpoint, he / she shall draw the Travel Agent's attention to any item affecting his or her choice with respect to any specific conditions relating to him or herself that may have an influence on how the trip or stay is conducted. The said Customer shall bring any such specific conditions to the notice of the Travel Agent in compliance with paragraph 1 of this Article. Where the Customer subscribes to an insurance policy, covering the risk of cancellation of the trips or stays under certain circumstances, a document shall be established that specifies the minimum risks covered and those that are excluded. This document shall be attached to the Contract. Where the services provided include air transportation, a travel document shall be issued to every Customer, in compliance with the provisions set forth in Article 9.

**Art. 4.** — When travel or destination documents are issued, the Customer shall be issued with an evaluation sheet on which he / she may set down any discrepancies with respect to compliance provisions. One provision of this document shall provide advice to the Customer on how to gather together proof of any such discrepancies. Any claim relating to a trip or stay shall be forwarded to the Travel Agent with whom the Contract was signed as soon as possible.

**Art. 5.** — The price indicated at the time of booking shall be the total price to be paid by the Customer. Notwithstanding, any specific provisions relating to price modifications may be provided in compliance with legislation or regulatory provisions, especially with respect to prices posted, for trips or stays in compliance with French Statutory Order dated June 30 1945 ("ordonnance n° 45-1483 du 30 juin 1945"). Where prices are modified, the motifs of the modifications that have occurred shall be stated, backed by a statement of the regulatory texts authorising such documents.

**Art. 6.** — Under the terms governing the payment provisions covered in Article 3, the final payment can never be lower than 30% of the total price of the trip or stay. And must be made at the point at which, the documents enabling the trip or stay to be made are issued.

**Art. 7.** — In the event that a trip or stay is cancelled by the Travel Agent, for whatever reason, the Customer without prejudice to his or her rights to damages, experienced where applicable, shall immediately be refunded with respect to all the sums already paid. The Customer shall receive compensation corresponding to the inconvenience he / she has undergone, where such cancellation was made by the Travel Agent on the date under consideration, except in cases where cancellation was caused by an Act of God, by traveller safety, or through an insufficient number of participants set forth in Article 3.

**Art. 8.** — When prior to departure, the trips or stays are modified by the Travel Agent on the basis of essential Customer Criteria, notwithstanding prejudice with respect to damages undergone where applicable, the Customer may with a seven day deadline, counting from the day cancellation notice was issued, either cancel his / her booking under the provisions t, he / she shall sign the modified document covering the modifications and accept any lowering or rising of price.

**Art. 9.** — In cases where the trip or the stay are modified after departure by Travel Agent on the basis of essential criteria, the Customer may demand a refund upon return with respect to services that were not performed and/or not replaced without prejudice to demanding compensation for damages undergone, where applicable. Except for prior agreement with the Organiser, the Customer may not make modifications to his / her trip or stay. Modification charges that are unacceptable shall remain the responsibility of the Customer and he / she shall not be entitled to refunds for services he / she did not benefit from owing to such modifications.

### Price modification

Where exchange rates fluctuate or changes in air transportation occur, after the publication reference date in brochures or price lists, such price modifications may be passed on to the Customer. Any such modification shall be covered by evidence issued to the Customer. No modifications due to such fluctuations may be authorised thirty days prior to departure onwards. Every Customer may cancel his / her registration if the price increase exceeds 10 % of the initial price set forth for the trip. Any such cancellation may occur without the Customer incurring additional charges but this shall not authorise the Customer to claim damages or compensation from the Travel Agency.

### In the event of dispute

Any minor dispute or litigious occurrence shall be presented to the jurisdictions in which the head office of the Company is located.

## Special Terms of Sale - Journey 2023/2024 - Programmes and prices valid from 1 June 2023 to 31 December 2024

### Booking

All bookings must be accompanied by a deposit of 40% of the amount of the trip (50% for cruises boat/rail). The final payment will be due 1 month before departure (2 months for cruises and specific trips).

### Prices

Our prices are calculated according to the rates for ground and air service providers known as of 1 June 2023, and the exchange rates published on that date. They are subject to change according to variations in exchange rates, the cost of the transport, taxes and fees. Inasmuch as the airlines reserve the right after a certain period of time to close the availability of seats in a given booking class, it is possible that when you register there will be no more places available in that class, or even with the company itself. In this case, we would offer you a different price from that published in our brochure. Furthermore, as certain musical events and their ticket prices have not been finally determined at the time when we go to press, their programmes and prices may be changed.

In addition to the amount for the services included in each programme, prices include our organising costs and business margin. This is a lump-sum price that cannot be broken down. No challenge concerning these prices will be considered after the customer returns. It is up to the customer to determine before his departure whether the price is acceptable to him or her.

### Cancellation

Any cancellation must be made known by registered letter with confirmation of receipt. The date of receipt of the registered letter shall be the date taken into account for any refund. The payments made will be reimbursed, after deduction of the amounts indicated below, and if necessary of the insurance premium, which is not refundable:

- more than 90 days before departure: 7% cancellation charge for the trip, with a minimum of 150 euros per person, plus - when applicable - the amount of plane tickets and performance seat if not refundable.
- from 90 to 61 days before departure: 30% cancellation charge for the trip, with a minimum of 250 euros per person, plus - when applicable - the amount of plane tickets and performance seat if not refundable.
- from 60 to 31 days before departure: 60% cancellation charge for the trip, plus - when applicable - the amount of plane tickets and performance seat if not refundable.
- from 30 days to the date of departure: 100 % of the amount of the trip.

Trips with specific cancellation fees (trips outside European Union, cruises by boat/rail, Salzburg, Bayreuth, Athens):

- more than 90 days before departure: 30% cancellation charge for the trip, plus - when applicable - the amount of plane tickets and performance seat if not refundable.
- from 90 to 61 days before departure: 60% cancellation charge for the trip, plus - when applicable - the amount of plane tickets and performance seat if not refundable.
- from 60 days to the date of departure: 100 % of the amount of the trip.

In the case of cancellation, expenses external to the trip and incurred by the customer (transportation to the trip departure point, visas, vaccinations, etc.) cannot be refunded.

### Cancellation or modification by La Fugue

Before registration, the organiser reserves the right to modify the content of the services described in the programme, in particular in the case of a hotel surcharge or a change in opera programmes. After registration, the organiser reserves the right to modify the content of the services called for in the contract if a case of force majeure or the actions of a third party force it to do so. The prices for this programme are calculated based on a 20-person minimum. If the required number of participants is not reached, the organiser reserves the right to cancel the trip (up to 30 days before the departure) by refunding the entire package with no compensation for the customer, or to require the registrants to pay a price supplement to ensure departure. In this case, those registered for the trip may cancel, without charge, within eight days.

## Insurance

Repatriation assistance is included in our stays and cannot be deducted. Optional multiple-risk insurance can be purchased on request at the time of registration. It includes insurance against cancellation, interruption of stay, baggage, travel-related accident, traveller's civil liability, and search-and-rescue expenses. These contracts include limitations of guarantee, exclusions, excess, etc. We advise you to read them carefully. It is up to you, before or during your trip, to personally contact the insurance company so as to activate your insurance contract.

## Liability

The organiser guarantees customers satisfactory completion of the planned trip, within the limits of the guarantee owed by the service providers involved in executing the trips. These service providers retain their own liabilities vis-à-vis each traveller as pertinent to their business under the terms of the laws regulating them. Hence the organiser is relieved of liability, in the most common cases:

- Change in musical programme or cast. The cast mentioned in our brochure is the cast known at the time it was prepared. Furthermore, in the event that shows are cancelled (because of strikes or for other reasons), only the price of the seats will be refunded, without this giving rise to cancellation without charge of the trip itself.
- Failure to present ID or health documents or presentation of documents that are expired or of insufficient validity (ID card, passport, visas, vaccination certificates, etc.) or documents not conforming to the prescribed formalities. In the case of failure to check in (including being late for embarkation), 100% of the total amount of the trip will be withheld and will not be covered by the cancellation guarantee. The organiser may not be held liable for the customer's failure to register at the trip's place of departure caused by an air, rail or ground delay, even if this delay is the result of a case of force majeure, "bad weather," an act of God or of third parties, or of social upheaval. In the case of pre- and post-trip connecting travel arranged by you, we recommend that you purchase modifiable and refundable services that you allow reasonable time between airports/stations.
- Accidents of various origins as part of safety instructions not followed.
- Unforeseeable and insurmountable incidents or events caused by a third party extraneous to the organiser, such as: wars, political disturbances, terrorist attack, pandemic, border closures, strikes, technical incidents, crowded air space, bad weather, delays (including delays in courier services used to send travel documents), breakdowns, baggage loss or theft. The cases cited above and any resulting changes in itinerary may not give rise to any compensation of any kind, in particular because of a change in the length of the initially planned programme or late arrival for a connection. Any additional expenses associated with a disruption (tax, hotel, parking, etc.) will be borne by the customer.

## Privacy policy

The information collected is for the exclusive use of SAS La Fugue's sales department and is kept for 3 years from the last contact. You have the right of access, rectification, deletion, limitation of processing and opposition. For any request for information or to exercise your rights, you can write to the following address: [information@lafugue.com](mailto:information@lafugue.com). Should you feel, after having contacted us, that your "Data Processing and Liberties" rights have not been respected, you can send a complaint to the CNIL.

## Organiser

**LA FUGUE, S.A.S. with 39,000 euros in capital. PARIS CCR 322 749 904.  
IM 0751 10231.**

APST Guarantee. Professional Civil Liability: Hiscox France - Police HA RCP0318488  
Travel insurance:: PRESENCE. Repatriation assistance: contract n° IVY2022006.  
Multiple-risk travel insurance: contrat n° 8500